



# Welcome back to Sutherland Labs

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While it's been a pleasure to support our clients through [remote testing](#) during lockdown, we've also been working hard to prepare our Labs for a safe return to face-to-face research from July.

Following a top-to-bottom risk assessment, on the next page are some of the changes we've made to our building and processes.



- PPE stations around the building, accommodating all comfort levels with hand sanitizer, masks and gloves
- Social distancing signage and hygiene guidance - visible throughout our building
- Regular antiviral cleaning of all rooms and common touchpoints - accompanied by cleaning checklists
- Reception area refitted for social distancing and perspex screens in place at the front desk
- Incentives and consent forms managed electronically, where possible
- Contact tracing forms, signed by all visitors on arrival
- Reduced capacity throughout the building to make social distancing easier for staff and visitors - with multiple observation rooms to accommodate larger teams
- Natural air ventilation throughout the building
- Longer gaps between sessions, allowing for cleaning of the studios and equipment
- No need to share equipment - with testing rooms set up to give moderators and participants access to their own separate keyboards, mice, devices, etc all cleaned after each use.
- Phones in every room, offering a direct line to our studio team and removing the need for unnecessary trips to the front desk
- Adaptable modular furniture, allowing for greater space between moderator and participant, plus perspex screens for 1-2-1 sessions on request
- Social distancing menus, providing individual meals, snacks and drinks
- Web streaming for those unable to attend in person
- Recruitment of remote spares to avoid in-person spares and all-day floaters.



Of course, if remote testing works best for your research needs, Sutherland Labs are here to support you. See our remote testing demo.

We will continue to reassess the measures we have put in place as we move forward - and we welcome any questions or feedback.

For further information or to make your booking, please get in touch with us at [studios@sutherlandlabs.com](mailto:studios@sutherlandlabs.com)

