



Welcome back to Sutherland Labs

While it's been a pleasure to support our clients through [remote testing](#) during lockdown, we've also been working hard to prepare our Labs for a safe return to face-to-face research from May.

Following a top-to-bottom risk assessment, on the next page are some of the changes we've made to our building and processes.



- PPE stations around the building, accommodating all comfort levels with hand sanitizer, masks and gloves
- Social distancing signage and hygiene guidance - visible throughout our building
- Regular antiviral cleaning of all rooms and common touchpoints - accompanied by cleaning checklists
- Reception area refitted for social distancing and perspex screens in place at the front desk
- Incentives and consent forms managed electronically, where possible
- Contact tracing forms, signed by all visitors on arrival
- Reduced capacity throughout the building to make social distancing easier for staff and visitors - with multiple observation rooms to accommodate larger teams
- Natural air ventilation throughout the building
- Longer gaps between sessions, allowing for cleaning of the studios and equipment
- No need to share equipment - with testing rooms set up to give moderators and participants access to their own separate keyboards, mice, devices, etc all cleaned after each use.
- Phones in every room, offering a direct line to our studio team and removing the need for unnecessary trips to the front desk
- Adaptable modular furniture, allowing for greater space between moderator and participant, plus perspex screens for 1-2-1 sessions on request
- Social distancing menus, providing individual meals, snacks and drinks
- Web streaming for those unable to attend in person
- Recruitment of remote spares to avoid in-person spares and all-day floaters.



Of course, if remote testing works best for your research needs, Sutherland Labs are here to support you. [See our remote testing demo.](#)

We will continue to reassess the measures we have put in place as we move forward - and we welcome any questions or feedback.

For further information or to make your booking, please get in touch with us at studios@sutherlandlabs.com

